

## what is hoopla?

- Hoopla is a digital service that offers a collection of movies, television shows, audiobooks, music, eBooks, and comics, all for free.
- Hoopla can be used by streaming content in a web browser on your computer or you can download the app, available for both Apple and Android devices.

## how do I access hoopla?

- Before using Hoopla on your computer or the Hoopla app, you will need to create an account.
- On your computer: click the Hoopla link on our [Download & Stream](#) page, or type this address into your web browser [www.hoopladigital.com/](http://www.hoopladigital.com/) Then click the blue **"Get Started Today"** button.
- On your smart phone or tablet: download the Hoopla Digital app.
- Follow the prompts to create your account.
- Allow Hoopla to access your location and select **'Middlesex County Library (ON)'** from the list of nearby libraries or search for Middlesex County Library (ON).
- Agree to allow Hoopla to exchange information with your library and enter your library card number (start with the 0, no spaces).
- Now you are ready to borrow items from Hoopla!



## how do I borrow items from hoopla?

- Find items by browsing or by searching for a specific item; once you find something you like, click or tap the cover image and click or tap the blue **"Borrow"** button; when that Borrow button reads **"Play,"** you have access to the item.
- The item will be displayed in under **'My Hoopla'** or **'Home'** for the duration of the borrowing period.
- Once you've borrowed the item, stream it directly on the Hoopla website or if you are using the app download the item, temporarily, to your device.

## things to know

- Loan periods: Movies and TV loan for 3 days, Music loans for 7 days, audiobooks, eBooks, and comics loan for 21 days.
- The Hoopla borrowing limit is 10 items per card, per month. Your limit resets on the first of each calendar month.
- You do not need to return items, they will return automatically after the loan period is complete.
- You can return items early but this does not allow you to borrow additional items that month. It does remove items from your device, freeing up memory space.

## additional help

- View the Hoopla tutorial on Niche Academy by visiting [my.nicheacademy.com/middlesex](http://my.nicheacademy.com/middlesex)
- Find additional help at [www.hoopladigital.com/help](http://www.hoopladigital.com/help)
- Contact your [local branch](#) or email [librarian@middlesex.ca](mailto:librarian@middlesex.ca) for further assistance