## SWAN Libraries Mobile App—Linked Accounts Feature

What's better than having access to over 8 million items through the SWAN catalog? The SWAN Libraries mobile app!

The SWAN Libraries app makes it easy to:

- monitor your library account
- search our catalog and place items on hold
- see when holds are ready for pickup

One of our favorite features of the SWAN Libraries App is the ability to link library cards. For families, this can be especially helpful for keeping track of all items checked out on parent and children accounts as well as the status of items placed on hold. The linked account feature saves each person's unique library card barcode. No more searching for the "right" card when you visit the library...you will have everyone's card right in the app!

How does it work?

- 1. Download the SWAN Libraries App through <u>Google Play</u> or <u>Apple App Store</u>.
- 2. Log in with your library card number and PIN (last 4 digits of phone number).
- 3. Tap the 3 menu bars in the upper right corner and tap Linked Accounts >.
- 4. Tap + Add to link an account.
- 5. Enter the library card number and PIN you would like to add to your app profile and then tap Link.
- 6. You will now see the status of checkouts, holds, blocks and bills of your library card and any linked card(s).
- 7. At the bottom of the app home screen, tap My Barcode. Swipe up to display your linked accounts' barcode(s).

Picking up holds for family members has never been easier when you can scan linked barcodes right from your phone!

Questions about the linked account feature? Stop by or call the Member Services Desk at 630/393-1171 x100.



Swipe up to view other account barcodes

