



ANNUAL REPORT





2023

CONNECTING THE COMMUNITY TO **EDUCATION**, **INFORMATION**, AND **INSPIRATION**.

NEW & EXCITING



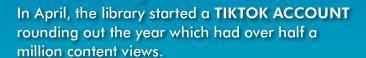
A **SERVICE WINDOW** was added in the lobby, to improve ease of access for notary, printing and 1-on-1 services.

In the Makerspace, a commercial-grade LASER ENGRAVER was added, allowing users to engrave wood, metal, glass, leather, and acrylic.

A **NEW MAP FEATURE** was added to the library catalog, allowing users to find the location of the item they're looking for in the library.

NEW ITEMS FOR CHECKOUT were added: disc golf equipment, jigsaw puzzles, and South Dakota State Park passes

The library implemented a **SEED LIBRARY** with over 1,300 seed packets shared with community members in the first month.



A new **BOOK RETURN SYSTEM** was added allowing for quicker item check-in.

Based on public feedback, **QUIET ZONES** were added to the library. Additionally, acoustical remediation was installed to help with sound levels.



Based on community feedback, the library added an AUTOMOTIVE RESEARCH DATABASE with repair manuals, maintenance schedules, ASE test prep, a video library, and more.





NEARLY

900,000

ITEMS CHECKED OUT

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4,100

NEW LIBRARY CARDS

20,000 MORE IN-PERSON LIBRARY VISITS



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295,000

COMPUTERS & WI-FI HOURS LOGGED

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MORE **62,000**

PEOPLE

8,895 REFERENCE & RESEARCH SERVICES

NEARLY **1,000** NOTARIES, TEST PROCTURES, BOOK-A-LIBRARIAN



575 EVENTS 38%

49% IN EVENT ATTENDANCE

NEARLY **18,000** MORE ATTENDEES



OVER

2,300,000 SOCIAL MEDIA ENGAGEMENTS



OUTSTANDING STAFF!

"Staff did an outstanding job helping get the information I needed. They were very kind and took the time to understand what I was asking and what they needed to do."

BEST LIBRARY!

Best library in the world. Love it!!!

IT'S ALL HERE!

"Movies, books,
DVDs, CDs, graphic
novels, a maker shop,
community classes,
teen classes, book
readings, a little
book store & the
fact that the staff,
including security
are all outstanding &
ready to help with any
questions you may
have, I can't really
find a reason not to
go there!"

THOROUGHLY IMPRESSED!

"I recently had the pleasure of visiting the Rapid City Public Library and I was thoroughly impressed with my experience. Although being in a smaller town, the library is better run, staffed, and designed than many bigger city libraries I've seen. Their resources, staff, and environment make for an excellent experience"

DE-STRESS!

"My favorite place to hang out and destress but savoring the quiet; sitting alone and reading."



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O O O O O RAPIDCITYLIBRARY.ORG