



# ANNUAL REPORT



# 2023

CONNECTING THE COMMUNITY TO  
EDUCATION, INFORMATION, AND INSPIRATION.

# NEW & EXCITING

A **SERVICE WINDOW** was added in the lobby, to improve ease of access for notary, printing and 1-on-1 services.



In the Makerspace, a commercial-grade **LASER ENGRAVER** was added, allowing users to engrave wood, metal, glass, leather, and acrylic.

A **NEW MAP FEATURE** was added to the library catalog, allowing users to find the location of the item they're looking for in the library.



**NEW ITEMS FOR CHECKOUT** were added: disc golf equipment, jigsaw puzzles, and South Dakota State Park passes

The library implemented a **SEED LIBRARY** with over 1,300 seed packets shared with community members in the first month.



In April, the library started a **TIKTOK ACCOUNT** rounding out the year which had over half a million content views.

A new **BOOK RETURN SYSTEM** was added allowing for quicker item check-in.

Based on public feedback, **QUIET ZONES** were added to the library. Additionally, acoustical remediation was installed to help with sound levels.



Based on community feedback, the library added an **AUTOMOTIVE RESEARCH DATABASE** with repair manuals, maintenance schedules, ASE test prep, a video library, and more.





NEARLY  
**900,000**  
ITEMS CHECKED OUT



**4,100** NEW LIBRARY CARDS

**20,000** MORE IN-PERSON LIBRARY VISITS



**295,000**  
COMPUTERS & WI-FI  
HOURS LOGGED



MORE  
THAN

**62,000** PEOPLE HELPED

**8,895** REFERENCE & RESEARCH SERVICES

NEARLY **1,000** NOTARIES, TEST  
PROCEDURES, BOOK-A-LIBRARIAN



**575** EVENTS **38%** ↑

**49%** ↑

IN EVENT  
ATTENDANCE

NEARLY **18,000** MORE ATTENDEES



OVER

**2,300,000** SOCIAL MEDIA  
ENGAGEMENTS



## OUTSTANDING STAFF!

*"Staff did an outstanding job helping get the information I needed. They were very kind and took the time to understand what I was asking and what they needed to do."*

## BEST LIBRARY!

*Best library in the world. Love it!!!*

## IT'S ALL HERE!

*"Movies, books, DVDs, CDs, graphic novels, a maker shop, community classes, teen classes, book readings, a little book store & the fact that the staff, including security are all outstanding & ready to help with any questions you may have, I can't really find a reason not to go there!"*

## THOROUGHLY IMPRESSED!

*"I recently had the pleasure of visiting the Rapid City Public Library and I was thoroughly impressed with my experience.*

*Although being in a smaller town, the library is better run, staffed, and designed than many bigger city libraries I've seen. Their resources, staff, and environment make for an excellent experience."*

## DE-STRESS!

*"My favorite place to hang out and de-stress but savoring the quiet; sitting alone and reading."*



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**RAPIDCITYLIBRARY.ORG**