

Provo City Library

Strategic Plan 2025 – 2029

VISION: Enrich every Provo household with library services.

MISSION: The Provo City Library provides our community with an inviting center for information, instruction, learning, leisure, and cultural opportunities.

Strengthen Capacity

Our community will have a quality library now and in the future through forward thinking and sustainable practices

- Ensuring the library is on firm financial footing.
- Train and support our staff.
- Establish a robust technology foundation to support current and future library services.
- Preserve and maintain our library building, ensuring that it remains a functional, safe, and accessible space.
- Qualify as a Quality Library as defined by the Utah State Library.
- Continuously enhance our efficiency to improve services, optimize resources, and ensure sustainable growth each year

Enhance Collections & Services

Our community is best-served by responsive and responsible collection development, programming, and patron services.

- Implement responsive purchasing practices.
- Develop our Library of Things and maker space offerings.
- Maintain and expand access to digital services and technology.
- Provide programming that is inclusive, accessible, and fulfills community needs.
- Improving our Spanish language collections and services to Spanish speaking patrons.
- Increase accessibility across library services, resources, and spaces to ensure a welcoming environment for all.

Engage Community

Our community benefits from an active and engaged library that provides access to library services throughout the city.

- Create a welcoming space where community members can connect, collaborate, and engage.
- Develop marketing strategies to reach users and non-users.
- Recruit and utilize volunteers to perform meaningful work in the library.
- Increase library outreach services in the community to improve visibility and access to library programs and services.
- Build strategic partnerships within the community to better serve our patrons.