



## Peterborough Town Library

2 Concord Street, Peterborough, NH 03458-1511 ■ (603) 924-8040 ■ [PeterboroughTownLibrary.org](http://PeterboroughTownLibrary.org)

### **Mango Update 7/14/2023**

Dear Patrons,

Each year we evaluate the usage of our digital services. We look at the costs, whether current users are satisfied, our customer service experience with the vendor, and most importantly, the usage of the resource.

Mango is a language learning app we have provided since 2020. The fee has been increased to \$810 for an annual subscription rate in 2023/24.

We currently have 49 patrons who have signed up to use Mango, since we launched the resource. Usage is relatively low at 255 total sessions in 2022.

We have had several patrons unable to access Mango due to various issues that were very time-consuming to resolve or could not be fixed at all.

We have decided not to renew Mango due to the low usage, increased cost, and tech issues. We have vastly [expanded our print language learning](#) resources and are willing to invest in other materials as needed. The service will be turned off as of 7/21/23.

Are you learning a language? What materials would you like us to add to the collection? Email [Library@PeterboroughNH.gov](mailto:Library@PeterboroughNH.gov) and we will work on providing you with resources.

Thank you!

PTL Team