

Locations & Hours

James I. Gibson Library

100 W Lake Mead Pkwy, 89015
Mon-Thurs 9-7
Fri-Sat 9-5

Green Valley Library

2797 N Green Valley Pkwy, 89014
Tues -Thurs 10-6
Fri-Sat 10-5

Heritage Park Library

Inside the Heritage Park Senior Facility
300 S Racetrack Rd, 89015
Self-service hours
Mon-Fri 8-5
Library staff on-site
Fridays 8-12

Paseo Verde Library

280 S Green Valley Pkwy,
89012
Mon-Thurs 9-7
Fri-Sat 9-5

West Henderson Library

3243 Bicentennial Pkwy,
89044
Tues -Thurs 10-6
Fri-Sat 10-5

www.hendersonlibraries.com

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HENDERSON
LIBRARIES

Welcome!

We hope you and your family will enjoy using Henderson Libraries.

Henderson Libraries is an independent library district serving the City of Henderson, Nevada.

If you have questions, please call (702) 707-BOOK (2665). For complete information about free services and programs please visit our website at:

hendersonlibraries.com



To Get a Library Account

Sign up online or in the library. With your new account, you will be able to instantly access our online ebooks, audiobooks, movies and databases. You will also be able to use our public computers.

Fully activate your account to check out physical items by showing your picture ID at any service desk. If your ID does not include your current Nevada address, please bring proof of address that has your name and your current Nevada address.

Remember Your Account Number

When you sign up for your new account, you will receive an email with your account number. You can download our Henderson Libraries mobile app for easy access to your account, request items and see what items you have checked out. If you would like to get a physical card, you may change out the assigned number at the time you verify your information at the service desk.

Library Accounts for Children

Parents or legal guardians must agree to financial responsibility for the library accounts of children under age 18.

Child and responsible adult must be present to verify a child's library account to fully activate the account to check out physical items.

You may choose to allow or decline to let your child have internet access on the public computers in the library.

PLEASE NOTE: Children 10 years of age and younger must be accompanied by an adult at all times when visiting the library.

Passwords/PIN

When you register for your library account online, you will be asked to set up your own password or PIN.

Your password/PIN will allow you to access the library's online services, as well as the public computers in the library.

If you forget your password, you can reset it online or ask us to reset it for you. You may be asked for your library account number and your ID for verification.

Email or Text Notices

Please give us your email address or mobile phone number to receive library notices. We will provide courtesy reminders about items on your account, when reserved items are available for check out, or items that are overdue.

Your email information will remain confidential.

Rules for Using the Library

Have your account number available on your physical card or your mobile phone app when you visit or call the library.

Please keep your contact information up to date to receive notices in a timely manner.

You are responsible for items and charges on your library account.

You may have 35 items checked out on your account at one time.

Most items are lent for a three week period.

Exceptions: DVDs. One week. 12 items per card

Exam study guides. One week. 7 items per card.

Art prints - Six weeks. 1 item per family.

Hotspots and Chromebooks. One week. 1 item per card.

You are responsible for returning items on time, whether or not you receive an email or text courtesy notice.

Items are automatically renewed for five additional loan periods if they have not been requested by other patrons.

If materials are not returned, fees are charged for this extended use.

Adult materials: 20 cents per day per item up to a limit of \$2.00 per item.

Children's and Young Adult materials: 10 cents per day per item up to a limit of \$2.00 per item

When there are charges of more than \$6.00 on your account, you will not be able to check out materials until you have reduced the amount to \$6.00 or less.

If You Lose Your Physical Library Card

A replacement for a physical library card costs \$1.00.

Report it to the library immediately. If someone else uses your card, you are responsible for all materials and transactions prior to your report of the loss.

When Items are not returned

When items are one month overdue, you will receive a bill for replacement costs.

Two weeks after billing, accounts with charges for unreturned items may be referred to our collections service, Unique National Collections, for additional follow-up. This service will incur an additional \$10 fee on your account.

Payment must be made for unreturned items, rather than replacement with like items, due to processing needs.