GENEVA PUBLIC LIBRARY

ENTRYWAY PROJECT BEGINNING APRIL 30, 2024

FAQ FOR ENTRANCE CLOSURES

Q: Why is the south entrance of Geneva Public Library temporarily closed?

A: The south entrance of the Geneva Public Library is temporarily closed due to necessary building maintenance work. This closure is essential for ensuring the safety of our patrons and improving the infrastructure of our facility.

Q: When will the south entrance be closed?

A: The closure is expected to begin April 30 and last about two weeks (weather pending). During this period, visitors can access the building through the north pedestrian entrance. Please note that additional entrances may be accessible during select program times.

Q: How can visitors requiring assistance enter the building during this time?

A: Visitors requiring assistance to enter the building should call the library directly at **630-232**-**0780** to speak with a staff member. Our team will be happy to assist you and ensure a smooth entry into the library.

Elevator access is available from the Campbell St. entrance on the north side of the building.

Q: What improvements are being made to the entrance?

A: The entryway is receiving necessary safety enhancements, including embedded heating elements below the pavers to reduce ice formation during inclement weather. Additionally, new gutters are being installed to prevent water from dripping and accumulating, thereby reducing slipping hazards.

The installation of heating elements will not only enhance safety but also reduce salt usage. By using less salt for de-icing, we contribute to the preservation of our local ecosystem, particularly the Fox River, as less salt will flow into groundwater.

Q: What alternative options are available to patrons during the closure?

A: Patrons are encouraged to use the convenient drive-up window for picking up or returning books and other materials. Also, we offer various digital offerings through platforms like Libby and Hoopla. Visit gpld.org/elibrary for more information on these services.

Q: Will there be any additional closures?

A: After work is completed on the south entrance, the north entrance will also undergo temporary closure to pedestrian traffic. Signs will be posted at all entrances to guide visitors to open entryways, ensuring minimal disruptions.

Q: How will the public be notified of closures?

A: Information about closures will be posted on the Library website and shared on social media and via eNews. A press release will be shared with local media outlets.