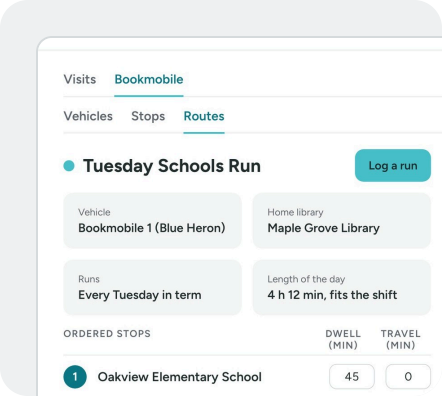
communico one

Outreach

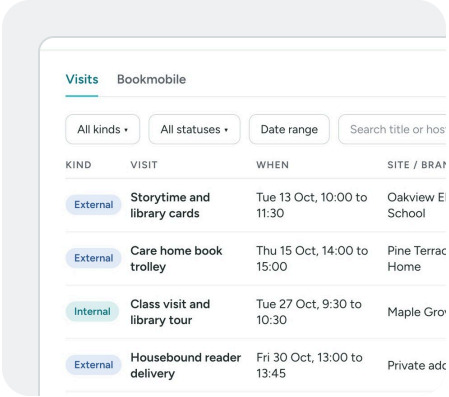
VISITS & BOOKMOBILE

Outreach plans the work staff do away from the library: school and care home visits, class visits to your library, and bookmobile routes with stops and maps.



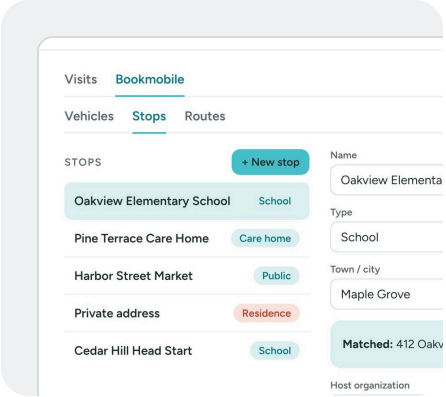
Routes with real times

Put stops in order and set the time at each stop and the travel between them.



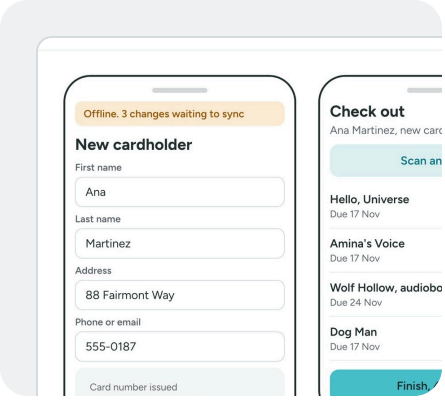
Visits out and in

Every school class, care home visit and group tour is booked, staffed and counted the same way.



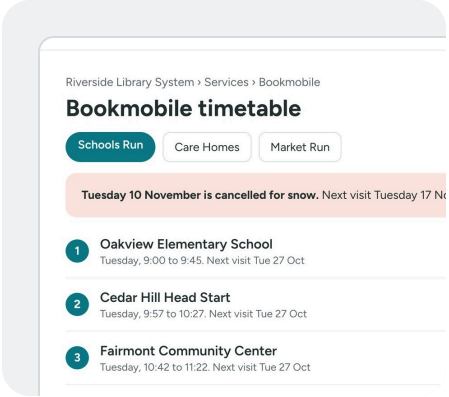
Sites and hosts

Schools, care homes and community groups kept as organizations, with their contacts.



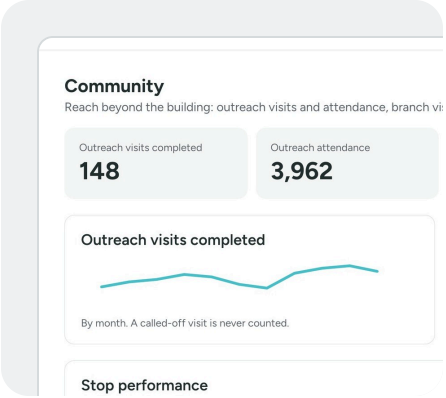
Roam

Sign up cardholders and check items out and in from a phone or tablet, even where there is no signal.



Timetable and map

Your timetable and map, always up to date. Only the stops you mark public are shown.



Reach and reporting

Completed visits and headcounts for visits out and in, with mileage and fuel worked out for each visit.

Load list
A list of what must be on the bus, grouped by stop.

Live status
Mark arrived and departed at each stop so customers can see where the bus is.

Expiry reminders
Warnings before insurance, registration or inspection dates pass.

Home visits stay private
A stop that is a customer's home never reaches a public page.

Hold pickup at the stop
Customers collect holds at the stop they chose.

Change one day
Edit, move or cancel a single run, or this run and every one after it.

Trip log
Keep the odometer, fuel, weather and driver notes for every run.

Substitute vehicle
Move affected runs to another vehicle in one step, or cancel them with one notice.

Cancellation notices
Cancel a run and the people it affects are told automatically, through Notify.

Follow a stop
Customers follow the stops they use and hear what changes.



Empower your customers
- Know when and where we visit
- Keep home visits private
- Meet your library beyond the walls



Help staff
- Plan every visit in one place
- Count visits in and out alike
- Start planning from real records

Communico specification sheets
Available to download at www.communico.one

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