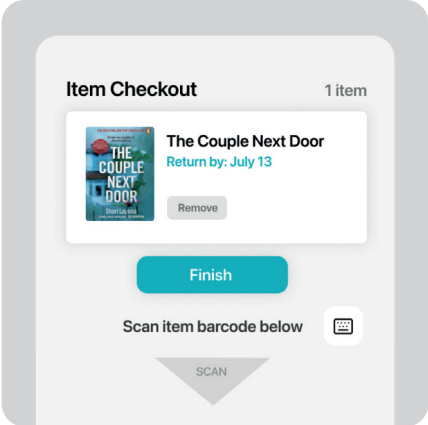
communico one

Interact

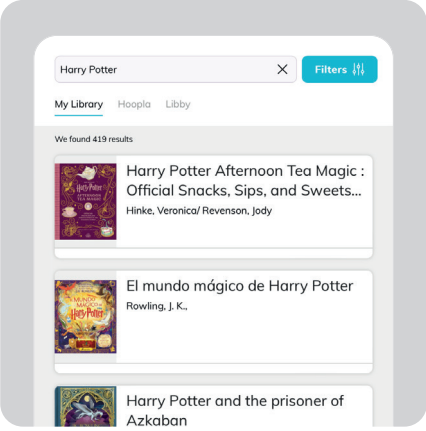
SELF-SERVICE KIOSKS

Interact from Communico combines your self-check, OPAC, and all your amazing resources into a powerful self-service kiosk. Interact is hardware agnostic allowing you to choose the hardware that best suits your budget and available footprint both inside and outside your library.



Self Check

Customers can check in, check out and renew items without staff assistance using an intuitive and sleek interface.

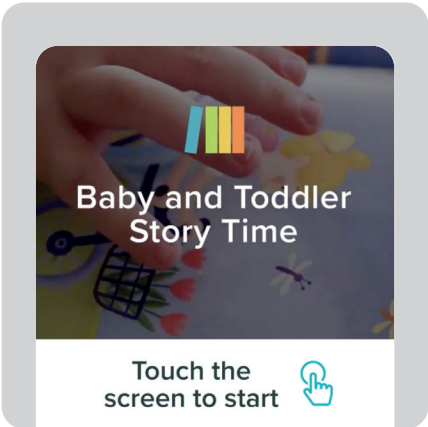


Browse the Catalog

Use Interact to find item details, availability and place holds on both physical and digital items.

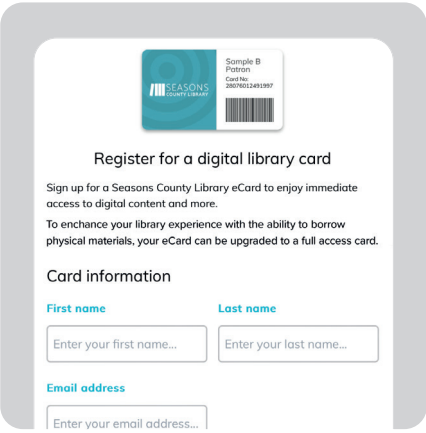
Customer Accounts

Customers may login to see and manage holds, checkouts, pay fines, view and update account details, and more.



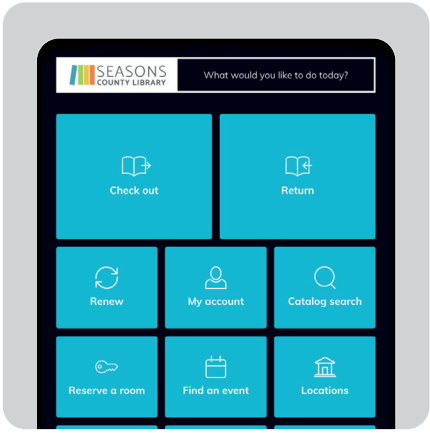
Digital Signage

Use Interact with Broadcast to turn the kiosk into a beautiful digital sign and marketing opportunity when not in use.



New Account Sign-Up

Allow customers to create a new account with control over the card type, permissions and expiration dates.



One-Stop Shop

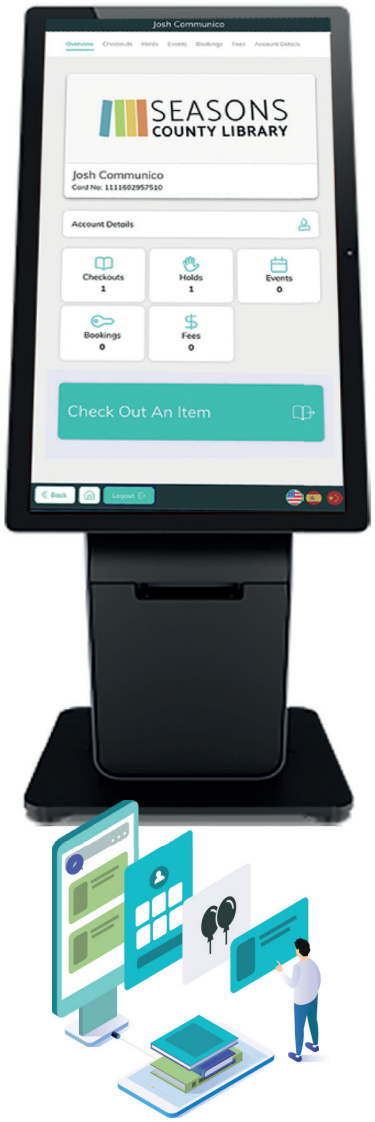
Promote and manage room reservations, events and appointments.

Hardware Agnostic

Choose the hardware that best suits your footprint and budget. Interact works with Windows and Android OS and is RFID compatible.

ILS Integration

Seamless integration with many ILS providers to allow customers to manage their library accounts.



Multi-Language Support

Add as many languages as you need to help make Interact accessible for all library users. Customers can easily toggle between languages on the Interact home screen.

Events and Programs

Using Attend, customers can browse and register for library events and programs using an intuitive calendar built for touch.

Room Reservations

With Reserve, customers easily can check room availability and reserve a space on the spot.

Appointments

Customers can book time with any person, place or thing using Schedule, our appointment management module.

Branch Maps

Add branch maps to help customers navigate their way around the branch.

Use Outside the Library

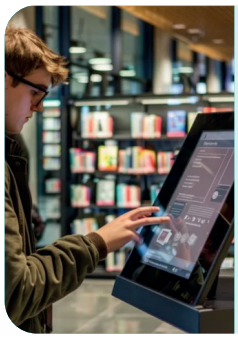
Place Interact kiosks in shopping centers, transport hubs, city halls and around your community to promote and provide access to all your resources 24/7.

Unique Branding and Styling

Easily maintain your design and marketing standards with your logo, graphics, brand colors, custom backgrounds and button wording.

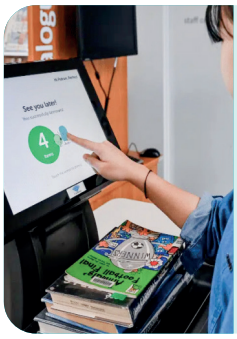
Digital Content

Seamless integration with digital providers such as hoopla, Libby, Boundless, cloudLibrary, Syndetics Unbound, Content Café and more.



Empower your customers

- Check out items quickly and easily
- Access the entire library from an intuitive kiosk
- Browse and learn all the services the library has to offer



Help staff

- Save time by allowing customers to help themselves
- Display important information and market library resources
- Increase usage of library services

Communico specification sheets
Available to download at www.communico.one

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